

Overview

Our client was an emerging startup specializing in diverse insurance lines, including commercial and personal policies. They are in need of identifying a reliable and trustworthy insurance platform that could effectively support its policy administration and IT requirements.



Objective

The objective was to seamlessly transition operations from the in-house team to a global delivery model, managed by us, including knowledge transfer, SOP creation, SLA definition, and establishing steady-state operations.

Business Challenges

The company faced significant hurdles in establishing a reliable insurance platform that could meet its operational needs. These challenges included ensuring seamless integration, maintaining operational efficiency, and supporting scalability for future growth.

- **Platform Reliability:** Difficulty in finding a trustworthy and efficient insurance platform
- **Operational Scalability:** Need for a solution to support long-term growth
- **Integration Complexity:** Challenges in integrating processes with existing systems

The Solution

Within **120** days, the company implemented an Integrated Insurance Platform, featuring a centralized data repository, carrier integration, and additional product configurations. Managed services for application and infrastructure support ensured reliability and seamless operations.

Value Delivered

The solution streamlined underwriting, claims, treasury, and finance operations across various insurance lines. Using a global delivery model, it enhanced scalability, improved data accuracy, and elevated service efficiency to support sustainable growth.



Improved underwriting and claims operations



Centralized repository ensured reliable information



Enabled scalability with accurate data

Business Benefits



Faster Operations



Improved Accuracy



Enhanced Scalability



Seamless Integration